

China Merchants Bank Co., Ltd.

# 2022 Interim Results Announcement





## Forward-Looking Statements Disclaimer

This presentation and subsequent discussions may contain forward-looking statements that involve risks and uncertainties. These statements are generally indicated by the use of forward-looking terminology such as believe, expect, anticipate, estimate, plan, project, target, may, will or may be expressed to be results of actions that may or are expected to occur in the future. You should not place undue reliance on these forwardlooking statements, which reflect our belief only as of the date of this presentation. These forward-looking statements are based on our own information and on information from other sources we believe to be reliable. They relate to future events or our future financial, business or other performance and are subject to a number of uncertainties that may cause our actual results to differ materially.

#### Notes:

- 1. In this presentation, unless otherwise mentioned, all financial metrics are on consolidated group basis; all business metrics are on standalone bank basis.
- 2. Certain financial metrics are subject to retroactive adjustment.
- 3. Unless specified, all data shown in this presentation is based on IFRS and denominated in RMB.
- 4. Some data shown may be subject to rounding.



## Agenda





## 1.Performance Overview

- Operating income growth demonstrated resilience with operation efficiency in line with expectations
- Extensive Wealth Management business developed steady, and net non-interest income proportion maintained high
- Overall asset quality remained stable with sufficient risk provisioning and compensation capabilities
- Sound liabilities' structure upheld with flexible adjustments to asset allocation
- The Group's flywheel integrated faster, with continuously strengthening synergy



## Operating income growth demonstrated resilience with operation efficiency in line with expectations







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1 Total AUM of asset management businesses represents the sum of asset management AUM of CMB Wealth Management, China Merchants Fund, CMB International Capital and CIGNA &CM AM as of the end of the reporting period



2 The income of the extensive wealth management business is on a consolidated group basis, which includes fee and commission income from the wealth management business, fee and commission income from the asset management business and the commission income from the custody business

Notes:

Overall asset quality remained stable with sufficient risk provisioning and compensation capabilities





Overall asset quality remained stable with sufficient risk provisioning and compensation capabilities



Note: data on this page is on standalone basis







#### Notes:

- 1. Except for total liabilities and total customer deposits, all other data on this page are on standalone basis
- Core deposit is the Company's internal KPI for deposit business, and is calculated based on the size of deposits from customers excluding high-cost deposits such as large-denomination certificates of deposit and structured deposits









Note: Data on this page are on a standalone basis.







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Realizing "flywheel effect" through openness and integration





## Agenda





## 2. Operational Information

- Strengthened strategy implementation in the retail finance segment
- Deepening transformation of the wholesale finance business
- Continuously enhanced Fintech capabilities
- Effectively managed major business risks
- Actively implemented the concepts of ESG



## Strengthened strategy implementation in the retail finance segment







### Strengthened strategy implementation in the retail finance segment

#### Wealth management business

- 7.97 million customers carried out asset allocation under the "TREE Asset Allocation System"
- 9 wealth management subsidiaries of peer banks were introduced to the retail product system
- 126 asset management institutions were introduced to the "Zhao Cai Hao" open platform, providing wealth information services to customers for more than 221 million times

#### Private banking business

- The scale of management of family offices and family trusts both exceeded
   RMB100 billion
- The new AUM scale of family trusts in 1H2022
   exceeded that of the previous full year

#### **Retail credit business**

Retail loans increased by RMB100.07
 billion, maintaining an industry-leading position with higher market share in the incremental market

#### Credit card business

 Credit card transactions amounted to RMB2.39 trillion, increased by 4.88% year-on-year, ranked No.1 in the industry



### Deepening transformation of the wholesale finance business





## Deepening transformation of the wholesale finance business

- Bill business
- Bills direct discounting business amounted to RMB**843.92** billion, up by **20.29%** YoY, ranked 2<sup>nd</sup> in the market

Transaction banking business "CBS+" treasury management open platform

Served **4,154** group customers, with

160.4k companies under

management, up by **10.70%** 

## Investment banking business

- Bonds with the Company as the lead underwriter amounted to RMB343.10 billion, ranked third in the industry by the size of debt financing instruments
- M&A business value amounted to RMB116.87 billion, up by 15.72%

## Institutional business

- Provided entrusted enterprise annuity and account management services to 7,708 corporate customers
- Provided entrusted occupational annuity services to 27 provinces (regions and municipalities)
- Entrusted enterprise and occupational annuities amounted to RMB153 billion,

Up by **10.68%** 

## Cross-border finance business

 International settlement in respect of corporate customers amounted to

USD**214.67** billion, up by **21.39%** 

## Financial markets business

The trading value of transaction
 services to the customers amounted to

USD134 billion, up by 25.48% YoY



### Continuously enhanced Fintech capabilities



Information technology expenses amounted to RMB5.36 billion

Up by **6.03%** YoY

Equal to 3.26% of the Company's net operating income

Mainly allocated to the Fintech Innovation Project Fund, construction of digital infrastructure, technical staff and system operation, among others



Overall cloud migration rate exceeded **90%** Retail customers completed **"no trouble" migration to cloud** Fully entering the era of cloud services



Number of R&D personnel reached **10,392** Up by **3.48%** YTD Accounting for **10.00%** of the Group's total employees



Note: Information technology expenses on this page are on standalone bank basis.



### Continuously enhanced Fintech capabilities

#### Online

- 98% of the non-cash business of retail customers could be handled through the CMB APP
- 96% of the basic services of corporate customers were available online
- The percentage of online financing business reached 78.39%, up by 11.13 ppts YTD

#### Data

- Accessed to an aggregate of **300** external data sources which have been widely used in various business sectors such as retail, wholesale and risk management
- the number of retail loan (excluding credit card) customers increased by 11.15% YTD

#### Intelligence

- Smart AI customer service, intelligent reviewing, Conch RPA and other services achieved the replacement of over **10,000 employees**
- The intelligent risk control platform "Libra" helped lower the percentage of fraud and account takeover amounts by non-cardholders to 0.4 in ten millionths
- **50%** of the time spent on loan review and approval was saved

#### Platform

- Opened 211 API interfaces on the CMB APP, launched a total of 2,701 mini programs and introduced 724 cooperative merchants
- Opened 2,078 API interfaces to corporate customers, up 63% YTD, and served 12,001 corporate customers in total, up by 395% YTD

#### Ecosystem

- Built a one-stop distribution platform for wealth management products, with 1,166 products from 10 wealth management subsidiaries, ranking first in the industry
- "Zhao Ying Tong" platform provided 6,658 asset management products from 87 asset management institutions



## Effectively managed major business risks





Note: Data on this page are on standalone bank basis except for indicators for NPLs of retail loans and credit card loans.



### Effectively managed major business risks





Note: data on this page are on consolidated group basis



### Effectively managed major business risks

#### Risk management on exposure to real estate sector

- Total balance with credit risk assumed, e.g. actual and contingent credit, proprietary bond investments, and proprietary investment in non-standardized assets, amounted to RMB493.71 billion
  - Balance of corporate real estate loan was RMB355.21
     billion, accounting for 6.35% of the Company's total loans and advances to customers
  - 85% of projects were in the urban areas of first-tier and second-tier cities
  - The Company's NPL ratio of real estate loans was **2.95%**

#### 1.56ppts

 Total balance of without assuming credit risks, e.g. wealth management funds, entrusted loans and agency distribution of trust schemes under the active management by cooperative institutions, amounted to RMB316.38 billion

#### Risk management on residential mortgage loans

- Proportion of balance of residential mortgage loans in the first-tier and second-tier cities was 86.29% 10.25ppt

Note: Data on this page are on standalone bank basis except for indicators for real estate-related businesses of which the Group assumed credit risks/did not assume credit risks.



### Actively implemented the concepts of ESG



Green bonds

- Assisted **13 enterprises** in issuing **19** green bonds with a total issuance size of RMB**42.54** billion
- The Company underwrote RMB**193.12** billion,

including RMB**16.06** billion in **10** carbon neutrality bonds, with the funds having been invested in rail transportation, renewable energy and other fields

#### **Green investments**

- Completed the agency sales of **63** new energy and photovoltaic funds
- Scale of CMB Wealth Management's wealth management products with ESG philosophy was RMB925 million; The balance of investments in green bonds was RMB24.60 billion
- 6 existing ESG-related products of China Merchants Fund, amounting to RMB**2.67** billion



Note: data on this page is on standalone basis

### Actively implemented the concepts of ESG



#### Enhanced support for inclusive finance

- Balance of SME inclusive finance loans of the company was RMB 650.80 billion, representing an increase of 8.27% YTD, 1.73 ppts higher than the growth rate of overall loans of the Company
- The number of accounts with SME inclusive finance loan balance were 1,061.4k, representing an increase of 148.1k YTD
- Average interest rate for new loans: **5.31%**

Effectively implemented the policy of deferring repayment of loan principal and interest

- The total amount of loan principal and interest repayment deferred for customers suffered in difficulties were RMB15.53 billion
- It is expected that most borrowers may repay the principal and interest normally in the future and the effect on asset quality is overall controllable

Note: data on this page is on standalone basis



## Agenda



Tactics





## 3. Outlook and Tactics

## **Outlook and Tactics**



Adhere to established strategies and continue to build the 3.0 model of extensive wealth management



Improve overall internal management to ensure high-quality development



Facilitate faster development in key regions and create new growth engines for high-quality development



Leverage on Fintech to accelerate the establishment of "Digital CMB"



Comprehensively enhance risk management capabilities and build a fortress-style risk compliance management system





